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R: Coruripe, 239 - B: Nova Granada - Belo Horizonte/MG - Cep:30.431-300  
Autorizado pelo Órgão Metrológico sob o Número: 20000497

Chamado interno n.º: 1125 / 2016

Solicito reparo para a seguinte impressora: Impressora xerox Phaser 6280 -  
patrimônio 012871 - nº de série: S/N: NKA 116800

Data de abertura: 17-06-2016 11:40 - Categoria: IMPRESSORA LASER E MULTIFUNCIONAL  
Requerente: Procuradoria Regional do Trabalho PRT3

Local: PTM Pouso Alegre - Endereço: Rua Dr. José Alfredo de Paula, nº 134, Centro  
Contato: Marly (35) 3422-7427

Descrição: Solicito abertura de chamado com as seguintes informações:

Problema: Não está imprimindo. Toda vez que é enviada uma impressão a folha fica agarrada dentro da máquina. As folhas já foram retiradas e folheadas e mesmo assim o problema persistiu.


Nome do Técnico: Ezeli Perival dos Reis

Data do atendimento: 20/06/16 hora início: 10:00 hora término: 10:35

Descrição do atendimento

\* Limpeza interna dos roletes de  
tração de papel e configurações do  
tamanho do papel.

\* Limpeza do sensor da fusão  
\* Troca do castiço preto

  
Marly de Cássia Silva  
Chefe de Secretaria  
PTM Pouso Alegre  
MATRÍCULA: 6003593-5



# Configuration

## General

Total Impressions	23559Pages
Total Color Impressions	7833Pages
Total Black Impressions	15726Pages
Serial Number	NKA116800
Xerox Asset Number	
Customer Asset Number	
Memory Capacity	256MB
Printer Language	
PCL5	200806131056
PCL6	200806131056
PostScript	200806051526
Number of Fonts Available	
PCL	Roman:81fonts
PostScript	Roman:136fonts
PostScript Version	3017.104
PostScript Serial Number	aaac7825
Firmware Version	200903261050
Boot Version	200805161055
Engine Version	05.04.00 (05.04.00)
PostScript CRD Version	200806051526
Default Paper	Letter
Default Language	English
Current Temperature	18°C / 64°F
Current Humidity	62%
Region	3

## Printer Options

Duplex Unit	(02.10.00)
Paper Tray	Tray 1 (MPT) Tray 2

## Print Volume

Letter - 8.5x11	2Pages
B5 - 182x257	0Pages
A5 - 148x210	0Pages
A4 - 210x297	23555Pages
Executive	0Pages
US Folio - 8.5x13	0Pages
Legal - 8.5x14	0Pages
#10Env - 4.1x9.5	0Pages
Monarch Env	0Pages
DL Env - 110x220	0Pages
C5 Env - 162x229	0Pages
Others	2Pages

## Network Setup

Firmware Version	13.40
MAC Address	00:00:aa:ac:78:25
Ethernet	100Base Full(Auto)
TCP/IP	
IP Mode	IPv4 Mode
IPv4	
Get IP Address	Panel
IP Address	10. 3. 76.250

Network Mask Address	255.255.254. 0
Gateway Address	10. 3. 76. 1
Status	Ready
IPsec	
IPsec Communication Protocol	Disable
LPR	
Port Status	Enable
Port 9100	
Port Status	Enable
IPP	
Port Status	Enable
SMB	
Port Status	
TCP/IP	Enable
NetBEUI	Enable
Host Name	XRX0000AAAC7825
Workgroup Name	WORKGROUP
WSD	
Port Status	Enable
FTP	
Port Status	Enable
SNMP	
Port Status	Enable
SNMP v1/v2c Protocols	Enable
SNMP v3 Protocol	Disable
E-Mail Alert	
Port Status	Enable
CentreWare IS	
Port Status	Enable
Bonjour(mDNS)	
Port Status	Enable
Host Name	XRX0000AAAC7825
Printer Name	Xerox Phaser 6280DN (a c:78:25)
DNS	
Get Address	On
Primary Server	0. 0. 0. 0
Domain Name	
Dynamic Renewal	On
Telnet	
Port Status	Enable
HTTP SSL/TLS	
Port Status	Disable
IEEE 802.1x	
Authentication	Disable
Host Access List	
No.1/Address	0. 0. 0. 0
No.1/Mask	0. 0. 0. 0
No.1/Mode	Off
No.2/Address	0. 0. 0. 0
No.2/Mask	0. 0. 0. 0
No.2/Mode	Off
No.3/Address	0. 0. 0. 0
No.3/Mask	0. 0. 0. 0
No.3/Mode	Off
No.4/Address	0. 0. 0. 0

The Startup page prints each time you power on the printer. To turn off this page:

- 1.) At the printer's control panel, press "Menu"
- 2.) Scroll to "Admin Menu" and then press "OK"
- 3.) Scroll to "System Setup" and then press "OK"
- 4.) Toggle "Start Up Page" setting to "off"





# Configuration

## General

Total Impressions	23640Pages
Total Color Impressions	7836Pages
Total Black Impressions	15804Pages
Serial Number	NKA116800
Xerox Asset Number	
Customer Asset Number	
Memory Capacity	256MB
Printer Language	
PCL5	200806131056
PCL6	200806131056
PostScript	200806051526
Number of Fonts Available	
PCL	Roman:81fonts
PostScript	Roman:136fonts
PostScript Version	3017.104
PostScript Serial Number	aaac7825
Firmware Version	200903261050
Boot Version	200805161055
Engine Version	05.04.00 (05.04.00)
PostScript CRD Version	200806051526
Default Paper	Letter
Default Language	English
Current Temperature	20°C / 68°F
Current Humidity	54%
Region	3

## Printer Options

Duplex Unit	(02.10.00)
Paper Tray	Tray 1 (MPT) Tray 2

## Print Volume

Letter - 8.5x11	2Pages
B5 - 182x257	0Pages
A5 - 148x210	0Pages
A4 - 210x297	23555Pages
Executive	0Pages
US Folio - 8.5x13	0Pages
Legal - 8.5x14	0Pages
#10Env - 4.1x9.5	0Pages
Monarch Env	0Pages
DL Env - 110x220	0Pages
C5 Env - 162x229	0Pages
Others	83Pages

## Network Setup

Firmware Version	13.40
MAC Address	00:00:aa:ac:78:25
Ethernet	100Base Full(Auto)
TCP/IP	
IP Mode	IPv4 Mode
IPv4	
Get IP Address	Panel
IP Address	10. 3. 76.250

Network Mask Address	255.255.254. 0
Gateway Address	10. 3. 76. 1
Status	Ready
IPsec	
IPsec Communication Protocol	Disable
LPR	
Port Status	Enable
Port 9100	
Port Status	Enable
IPP	
Port Status	Enable
SMB	
Port Status	
TCP/IP	Enable
NetBEUI	Enable
Host Name	XR0000AAAC7825
Workgroup Name	WORKGROUP
WSD	
Port Status	Enable
FTP	
Port Status	Enable
SNMP	
Port Status	Enable
SNMP v1/v2c Protocols	Enable
SNMP v3 Protocol	Disable
E-Mail Alert	
Port Status	Enable
CentreWare IS	
Port Status	Enable
Bonjour(mDNS)	
Port Status	Enable
Host Name	XR0000AAAC7825
Printer Name	Xerox Phaser 6280DN (a c:78:25)
DNS	
Get Address	On
Primary Server	0. 0. 0. 0
Domain Name	
Dynamic Renewal	On
Telnet	
Port Status	Enable
HTTP SSL/TLS	
Port Status	Disable
IEEE 802.1x	
Authentication	Disable
Host Access List	
No.1/Address	0. 0. 0. 0
No.1/Mask	0. 0. 0. 0
No.1/Mode	Off
No.2/Address	0. 0. 0. 0
No.2/Mask	0. 0. 0. 0
No.2/Mode	Off
No.3/Address	0. 0. 0. 0
No.3/Mask	0. 0. 0. 0
No.3/Mode	Off
No.4/Address	0. 0. 0. 0

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